

JAMSTVENI LIST

Davatelj jamstva za sve države članice Europske unije je Fero-Term d.o.o., Gospodarska ulica 17, Donji Stupnik, HR-10255 G. Stupnik, Zagreb.

Ovim jamstvom davatelj jamstva Fero-Term d.o.o. Vam jamči da će predmet služiti svrsi bez pogreške ako se budete pridržavali danih uputa za sastavljanje i održavanje.

Proizvod koji ste kupili isključivo je za kućnu upotrebu. Potrebno je da montažu vrši ovlaštena ili stručna osoba.

Ovim jamstvom davatelj jamstva Fero-Term d.o.o. Vam jamči da će sve tvorničke nedostatke u jamstvenom roku besplatno otkloniti naš ovlašten servis na adresi Fero-Term d.o.o., Gospodarska ulica 17, Donji Stupnik, HR-10255 G. Stupnik, Zagreb.

Jamstvo za tuš kanalice marke VOXORT traje 10 godina od dana kupnje proizvoda.

U slučaju tvorničkih nedostataka na proizvodima koji su predmet ovog jamstva, davatelj jamstva se obvezuje da će isti popraviti u najkraćem mogućem roku, a najkasnije u roku od 45 dana. Ako se proizvod ne može popraviti ili se ne popravi u roku od 45 dana, bit će zamijenjen novim.

Ovo jamstvo ne obuhvaća: redovnu provjeru, održavanje uz zamjenu dijelova koji se troše normalnom upotrebom, prilagođavanje ili promjene za poboljšanje proizvoda za primjenu koje nisu opisane u uputama za sastavljanje. Osim ako za te preinake postoji suglasnost davatelja jamstva trgovačkog društva Fero-Term d.o.o.

Jamstvo se ne priznaje u sljedećim slučajevima: bez predočenja originalnog računa o kupnji. Ako se kupac nije pridržavao uputa o sastavljanju i održavanju proizvoda. Ako je proizvod otvaran, prepravljen ili popravljen od strane neovlaštene osobe. Garancija ne važi za sve elemente koji su bili oštećeni zbog nemara, nepravilne ili nestručne ugradnje, nepravilne ili nenormalne upotrebe, nepravilnog održavanja, nepravilnog prijevoza, oštećenja zbog udarca, upotrebe u nenormalnim uvjetima ili je oštećenje prouzročila kvaliteta vode (tvrda voda, kamenac, smeće, mehanički djelići, pijesak)

Jamstvo ne važi ako je kvar posljedica elementarne nepogode. To su nesreće koje su posljedica prirodne pojave (zemljotres, poplava, požar, suša, nevrijeme, mraz, snijeg i ekološke katastrofe itd.)

Proizvođač ne preuzima odgovornost za povrede osoba i za materijalnu štetu koja nastane posredno ili neposredno zbog nepoštivanja propisa i uputa za instalaciju, upotrebu i održavanje, koje su priložene uz proizvod.

Jamstvo ne važi za manje greške u površini materijala koje nisu vidljive nakon konačnog postavljanja proizvoda ako one ne ugrožavaju funkcionalnost odnosno nosivu stabilnost proizvoda. Jamstvo ne važi ako je proizvod bio izložen organskim otapalima (acetone, razrjeđivač, benzin i slično), abrazivnim sredstvima za čišćenje.

Prilikom montaže, kao i prilikom čišćenja sifona pazite da svi spojevi koji brtve vodu budu dobro montirani, kako ne bi došlo do izlivanja vode. Proizvod koji ste dobili u rastavljenom stanju sastavite po priloženim uputama.

Ovo jamstvo ne umanjuje zakonska prava potrošača važeća u Republici Hrvatskoj.

Troškovi zamjene ili popravka proizvoda koje ne obuhvaća ili se ne priznaje ovim jamstvom snosi kupac.

Ako u jamstvenom roku bude potreban popravak proizvoda, molimo da se savjetujete s prodavateljem iz poslovnice gdje ste kupili proizvod.

PRIJE PREUZIMANJA PROIZVODA PROVJERITE DALI JE PROIZVOD OŠTEĆEN. NAKON PREUZIMANJA ROBE NE ODGOVARAMO ZA OŠTEĆENJA KOJA SU PREDMET TRANSPORTA ILI NESTRUČNOG RUKOVANJA!

UPUTE ZA KORIŠTENJE I ODRŽAVANJE

Proizvod koji ste upravo kupili, proizveden je većinom od nehrđajućeg čelika visoke kvalitete AISI304 i AISI316 koji su otporani na vodu, vodenu paru, vlažnost zraka, konzumne kiseline, kao i na slabe organske i anorganske kiseline te se u skladu sa kvalitetom čelika treba i postupati.

Da biste sačuvali prvobitan izgled, površine čistite isključivo ne abrazivnim sredstvima za čišćenje i nemojte upotrebljavati spužvice grubih površina.

Nikako nemojte koristiti sredstva za čišćenje WC školjke ili druge sanitarne opreme jer su ta sredstva agresivna, te mogu oštetiti površinu.

Napomena: u skladu sa kvalitetom čelika, morska voda može uzrokovati oštećenja

WARRANTY

This warranty covered's brand Concepto+ manufacturer Fero-Term d.o.o., Gospodarska ulica 17, Donji Stupnik, HR-10255 G. Stupnik, Zagreb.

Fero-Term d.o.o., Gospodarska ulica 17, Donji Stupnik, HR-10255 G. Stupnik, Zagreb guarantees warranty to all member states of the European Union.

The product you have purchased is exclusively for home use. It is necessary that the installation is performed by an authorized and competent person.

With this warranty provider of guarantee Fero-Term d.o.o., Gospodarska ulica 17, Donji Stupnik, HR-10255 G. Stupnik, Zagreb, guarantees that all possible defects caused by production within the warranty will solve our authorized service, in the warranty period free of charge.

The warranty for bathroom furniture and lamps brand Concepto + lasts 24 months from the date of purchase.

The guarantee for ceramic basins brands Concepto+ and Concepto lasts 24 months from date of purchase.

The guarantee for washbasin made of cast marble resin brand Concepto + is 24 months from the date of purchase.

This warranty does not cover: regular checks, maintenance with replacement of parts that are dissipated with normal use, adjustment or changes to improve the product for the application that are not described in the instructions for assembly. Except for changes in the consent of the warranty company Fero-Term d.o.o.

In the case of damage of the products which are the subject of this guarantee, the guarantor guarantees it will solve the damage as soon as possible, and no later than 45 days. If the product cannot be repaired or is not repaired within 45 days, it will be replaced. If the repair of the product lasts longer than 10 days warranty will be extended for the duration of the repair.

This warranty does not cover: regular checks, maintenance with replacement of parts that are dissipated with normal use, adjustment or changes to improve the product for the application that are not described in the instructions for assembly. Except for changes in the consent of the warranty company Fero-Term d.o.o.

The guarantee is not recognized in the following cases: no presentation of the original invoice of purchase. If the customer did not comply with the instructions for the assembly and maintenance of the product. If the product is opened, tampered with or repaired by unauthorized persons. The guarantee does not apply to glass elements, lamps (bulbs) and for all the elements that have been damaged due to negligence, incorrect or improper installation, improper or abnormal use, improper maintenance, improper transport, damage due to impact, use in abnormal conditions or damage caused by water quality (hard water, scale, trash, mechanical bits, sand)

The guarantee does not apply if the defect is a result of natural disasters. These are accidents that result from natural phenomena (earthquakes, floods, fire, drought, storm, frost, snow and environmental disasters, etc.)

The manufacturer is not responsible for person's injury and property damage arising directly or indirectly due to non-compliance with regulations and instructions for installation, use and maintenance, which are attached to the product.

This warranty does not apply to minor defects in the surface of materials that are not visible after the final installation of the product if they do not compromise the functionality and supporting the stability of the product. The guarantee does not apply if the product has been exposed to organic solvents (acetone, paint thinner, gasoline, etc.), abrasive cleaners.

This warranty does not apply if for the drying surface uses warm air (hair dryer, industrial drying machines, etc.). In production uses different materials, so in extreme cases can appear minor differences in color shades of different elements. Reclamation for it will not be accepted.

For the mirror, make sure that on the edges of the mirrors is protection of the edges. Until the installation make sure that the edges of the mirrors is not dumping to the ground without protection, because it can damage.

Lamps of the mirror must be removed from bathtubs, showers or sources splash least 0.6m.

Halogen and reflector lamps (G4, G9, R 7S) is not allowed to catch with bare hands, wipe lit lamp with a wet cloth or aggressive cleaning agents and solvents.

During installation, and during cleaning siphon make sure that all of the compounds water seals are well fitted to prevent water spillage. Product that are in pieces assemble according to instructions.

Doors and drawers in the cabinets need adjustment after completing assembling according to the instructions.

This warranty does not diminish the legal rights of consumers valid in Croatia.

The cost of replacement or repair of the product that is not covered by this warranty shall be borne by the buyer.

If it's needed to repair the product within the warranty, please consult with the seller of the branch where you purchased the product.

BEFORE TAKING THE PRODUCT MAKE SURE THE PRODUCT IS NOT DAMAGED. WE ARE NOT LIABLE FOR THE DAMAGED PRODUCT, CAUSED BY TRANSPORT OR IMPROPER HANDLING!

INSTRUCTIONS FOR USE AND MAINTENANCE

The product you have just purchased is manufactured by using high quality materials, durability and aesthetic value.

Furniture should be maintain with a soft, damp mop and cleaning for shiny surfaces, after it takes wiped with a dry, soft cloth.

If the product comes into contact with water should be wipe dry.

To preserve the original appearance of surfaces, furniture, use only non-abrasive cleaners and do not use scouring rough surfaces.

Do not use cleaning for toilets or other sanitary equipment, because these funds are aggressive and can damage the furniture.

